





SECTOR OVERVIEW

Trade and Tourism



IN A NUTSHELL

It brings together two closely related areas: trade in all its forms -proximity, wholesale, e-commerce, etc.- and tourism, which incorporates the activities that support the tourist experience.

Three subsectors of activity:

- Accomodation & Restaurant Industries
- Trade
- Tourist Experience



DIGITAL TRANSFORMATION







E-commerce

Digital marketing

Virtual assistants





Immersive technologies

Social media and positioning

SECTOR STRENGHTS IN BARCELONA



Fully consolidated sectors in the city of Barcelona.



Market expansion due to the digitalisation process.



Barcelona, a hub for international tourism.



Local, responsible and sustainable tourism and trade.

city in MICE tourism in Europe: Barcelona

800,000

people employed in Catalonia

of Spanish GDP el PIB comes from tourism

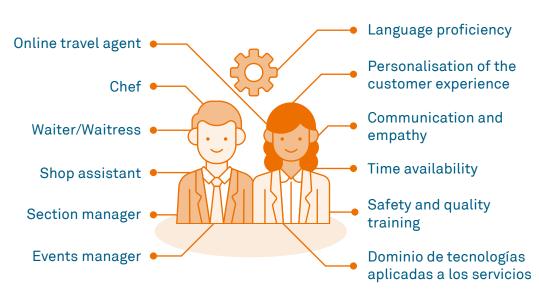
THE MOST WANTED







Skills





THE FUTURE OF THE SECTOR

- Detection of new market niches for further segmentation of users.
- Culture and sport as a strategy for the deseasonalisation of tourism.
- Digitalisation and sustainability, vectors for the future of commerce



Moving towards the deseasonalisation of recruitment, boosting professional qualification and promoting the CHALLENGE digitalisation of local trade and tourism.